

Appeal against the results of purchases

Potential suppliers of the Holding and its subsidiaries who have encountered a violation of the procurement rules have the right to appeal against actions or omissions, decisions of the customer to the Centralized Procurement Control Service (CPCS) in the manner and terms established by Article 16 of the Law "On procurement of certain entities of the quasi-public sector".

It should be noted that when a complaint is filed within the established time limits, the conclusion of the procurement contract is suspended by the Center for Control and Prevention until the end of the period for considering the complaint. Upon confirmation of the facts indicated in the complaint, CPCS will take the appropriate measures established by the Law, up to the cancellation of the procurement results.

A complaint against actions (inaction), decisions of Baiterek NMH JSC or its subsidiaries conducting procurement can be submitted to the CDC through the electronic procurement information system. Also, a complaint can be filed at: Republic of Kazakhstan, Z05T2H3, Astana city, Yesil district, Mangilik Yel avenue, building 55 A.